

## **New Website Offers Access to Hard-to-Find Technology Expertise**

**Dallas, Texas (Aug. 16, 2005)** — Business professionals now have unprecedented Web-based access to expertise in Information Technology Infrastructure Library (ITIL), SOX/COBIT and Business Process Engineering, as well as practice ITIL certification tests and other essential information, thanks to a new approach and Website by KEDAR Information Technologies, Inc.

KEDAR—short for Keeping Enterprise Data and Applications Resilient—is a leading IT Service Management provider that specializes in ITIL-guided management training and consulting. More specifically, KEDAR offers EXIN-accredited ITIL training for professionals seeking ITIL® Foundations certification in IT Service Management.

The company's new site at [www.kedarites.com](http://www.kedarites.com) provides affordable Web-based access to hard-to-find experienced and certified ITIL masters, process engineers and IT auditors. Through an online moderated Knowledge Forum, members can have direct access to experienced consultants and instructors for a very reasonable cost. "We have implemented the technology that allows our senior consultants and instructors to function as an extension of our clients' staff," said KEDAR CEO, Charles Williams.

KEDAR provides experience and in-depth knowledge to leading-edge companies that need to improve delivery of IT services to meet their business objectives. Clients implementing frameworks and methodologies to build a more effective IT environment—including ITIL, Capability Maturity Model Integration (CMMI), Six Sigma, or simply addressing Sarbanes-Oxley Act auditor requests—can now afford expert assistance when needed.

KEDAR's new site also offers practice ITIL tests for a small fee to help individuals prepare for their first-level ITIL certification exam. "These tests allow people to see tips and secrets about the actual exam and focus on learning objectives before taking the certification examination," Williams said. "These and other practice exams are included in our course fee, and are a key component to our 90% student pass rate."

From a practical standpoint, KEDAR's new site is very user-friendly and functional for site visitors. "It highlights our products and services and provides a short overview on building blocks for IT Service Management excellence," Senior Partner and certified IT Service Manager (ITIL Master) Ron Palmer explained.

Within its industry, KEDAR is somewhat unique. The Texas firm, which serves major clients in the retail, financial services and manufacturing industry, is one of fewer than 20 ITIL accredited training and consulting companies in the United States. The courses are taught by ITIL certified IT Service Managers or Masters, Certified Information Systems Auditors (CISA), and certified Process Engineers. Courses are designed to help business and technology professionals develop a customized approach for their business to implement cost-effective governance and process management programs.

"We don't just tell you about "best practice" methods; we show clients how they can measure and implement cost-effective IT processes that match the velocity of change within the business," Williams said.

Other training courses and workshops offered by KEDAR include an IT Security course, ITIL Implementation workshop, COBIT (Control Objectives for Information and Related Technology) course, and CMMI, ITIL and COBIT Executive workshops.

For more information about KEDAR and its new Web-based services, visit [www.kedarites.com](http://www.kedarites.com) or contact Charles Williams directly at [charles@kedarites.com](mailto:charles@kedarites.com) or 1-800-592-3043.